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33391 7590 08/28/2009

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Deanna L. Hasler	(Depositor's name)
<i>Deanna L. Hasler</i>	(Signature)
November 11, 2009	(Date)

APPLICATION NO.	FILING DATE	FIRST NAMED INVENTOR	ATTORNEY DOCKET NO.	CONFIRMATION NO.
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10/751,022 01/02/2004 Eric A. Portman 10022/325 3692

TITLE OF INVENTION: DIRECTORY ASSISTANCE WITH MULTI-MODAL MESSAGING

APPLN. TYPE	SMALL ENTITY	ISSUE FEE DUE	PUBLICATION FEE DUE	PREV. PAID ISSUE FEE	TOTAL FEE(S) DUE	DATE DUE
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nonprovisional NO \$1510 \$300 \$0 \$1810 11/30/2009

EXAMINER	ART UNIT	CLASS-SUBCLASS
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WIN, AUNG T 2617 455-412100

1. Change of correspondence address or indication of "Fee Address" (37 CFR 1.363).

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1 Brinks Hofer Gilson
 & Lione
 2
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3. ASSIGNEE NAME AND RESIDENCE DATA TO BE PRINTED ON THE PATENT (print or type)

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(A) NAME OF ASSIGNEE

(B) RESIDENCE: (CITY and STATE OR COUNTRY)

Accenture Global Services GmbH Schaffhausen, SWITZERLAND

Please check the appropriate assignee category or categories (will not be printed on the patent): ☒ Individual ☐ Corporation or other private group entity ☐ Government

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- ☐ a. Applicant claims SMALL ENTITY status. See 37 CFR 1.27. ☐ b. Applicant is no longer claiming SMALL ENTITY status. See 37 CFR 1.27(g)(2).

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Authorized Signature *Sanders N. Hillis*
 Typed or printed name Sanders N. Hillis

Date NOV 11, 2009
 Registration No. 45,712

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